

# GONZAGA UNIVERSITY SPIRIT

NEWSLETTER

FOR FACULTY AND STAFF • SEND STORY IDEAS TO: [spirit@gonzaga.edu](mailto:spirit@gonzaga.edu)

December 2009

Volume 11

Issue 4

## Staff Matters at Gonzaga: It's more than a job, it's a vocation

**F**ather Craig Hightower, S.J., explained just how deeply Gonzaga's "Staff Matters" by drawing on three sources. He chose a letter written by St. Ignatius of Loyola to Manuel Godinho, a Jesuit who felt stifled by the everyday burdens of his job as treasurer. Fr. Hightower compared the workplace tensions from more than 500 years ago to the ones that surround us today. Next he led the audience through the story of the Good Samaritan, speaking of compassion as a "willingness to enter the chaos of another." Finally, Fr. Hightower told of his own hesitancy when, at 23, he unexpectedly became principal of an elementary school in Haiti. Unprepared though he was, he knew one thing he could do for the children. He could love them. His two years at the school changed his life.

Fr. Hightower, director of University Ministry, used all three stories to reach the same conclusion – that Gonzaga's staff and faculty, lay and Jesuits alike, are called to a vocation that is based on love, trust and demonstrating our care for students and each other in our work, which we do for the glory of God. "No matter whether you're fixing the plumbing in the Foley Center or pushing papers on the second floor of College Hall, it's all about building the Kingdom of God," Fr. Hightower said.

The Staff Assembly Fall Open Meeting, with its theme of "Staff Matters," drew more than 200 participants and boasted several highlights, including Fr. Hightower's talk. A trivia quiz taught most participants that there's a great deal more to learn about Gonzaga. Did you know that before the Bulldog, GU's



Sister Laura and supporters from University Ministry and the baseball team.



Service Award recipients Amber McKenzie and Sister Laura Michels are passionate about people.

mascot was the 'Fighting Irish'? How many buildings are on campus? How many majors does GU offer? The answers are 105 and 75, respectively. Raffle prizes reached an apparent peak with an autographed basketball. But the prizes kept coming, including a red parking pass and tickets to a men's basketball game.

The heart of the event, though, was the presentation of Outstanding Service in Support of Mission Awards to Sister **Laura Michels**, S.N.J.M., coordinator of liturgy for University Ministry, and **Amber McKenzie**, coordinator of the International Student Program. Both received multiple nominations. Father **Stephen Hess**, S.J., vice president for Mission, presented their awards.

Sister Laura's nominators wrote "She is the heart and soul of why we work at Gonzaga." Her

colleagues told over and over of her ability to listen to others, to show compassion and to make people feel at home. "She is simply a great, loving woman who lives the vow of *cura personalis*," wrote one nominator. Sister Laura took leave this summer to recover from surgery for cancer. "Her absence made us all feel how integral she is to our work," wrote another.

McKenzie was nominated by colleagues, students and community members. All told of her commitment to students. "Most of what she does isn't even in her job description," wrote one. Another nominator described McKenzie's above-and-beyond efforts to care for an international student who was hospitalized in Kellogg, Idaho. "She is truly the hallmark of what it means to work at Gonzaga," commented another colleague.

## Accreditation: It's music to Uhlenkott's ears

**F**ather Gary Uhlenkott, S.J., has been around the Gonzaga music department long enough to remember when it ceased to exist. "In the late 1960s the music department basically dissolved," he said. "When I was a student here I wanted to major in music but there wasn't one. By the time I came back to Gonzaga in 1986 as a faculty member, we started basically from scratch to rebuild a department that had been resurrected in the late '70s."

Today, Fr. Uhlenkott chairs a music department that includes six full-time faculty and 26 adjuncts – and is one of the main forces behind the department's efforts to obtain accreditation. "It's something we've talked about for the last 10 years," he said. "We finally notified the National Association of Schools of Music last summer and formally began our efforts in September."

This shot at accreditation is the first for Gonzaga's music department. "There are several reasons we want to be accredited," Fr. Uhlenkott explained. "One, for recruiting. When students select a school based on majoring in music, they look at accredited schools and right now Gonzaga isn't on that list. Second, it helps us in our assessment efforts, providing the opportunity to strengthen our curriculum and procedures. Finally, it would give our department a stronger voice with the University in identifying resources that are needed in order to conform to NASM's standards."

The accreditation process takes two years, with a



Father Gary Uhlenkott has taught at Gonzaga since 1986.

consultant visit planned next spring to review policies prior to the official accreditation visit in spring 2011. In the meantime, faculty and staff in the music department are reviewing everything from curriculum and assessment, to documentation and standards. "This whole process has really given us a new impetus, bringing us alive with renewed energy."

One aspect Fr. Uhlenkott wants to make sure the department doesn't lose in its accreditation efforts is its distinctiveness. "NASM has provisions for smaller schools like Gonzaga," he said. "We've always been a little different from other music programs because of our size and our Jesuit-oriented mission, and we don't want to lose that flavor."

## AROUND CAMPUS

- **Sima Thorpe**, director of CCASL, has been named to the recently formed national board of Jesuit Volunteer Corps. Thorpe will serve a three-year term. "It will be good for Gonzaga," she said. In October, Thorpe was named an outstanding educator in the 2009 After-school Hall of Fame by the Washington State After-school Network.
- ITS is upgrading the **Citrix Remote Access Service** to increase its capabilities and availability. In early December, users will see a new login page, but will continue to use their network credentials to log in.
- The Hogan Entrepreneurial Leadership Program celebrates its 10<sup>th</sup> anniversary this year. "Our students have become a 'brand' in Spokane," said **Tom Tilford**, director of the Hogan program. "Employers will call asking for a Hogan student. The students aspire to and have made a difference in whatever they chose to do."
- More than 100 faculty and staff attended a tree-planting ceremony held Sept. 29 in honor of **Lesley Ann Lee**, who worked in the Chastek Law Library for 15 years. Lee passed away on Sept. 11. The ceremony was held on the Gonzaga Law School southwest lawn.
- The newly completed St. Michael's Chapel is now open on the ground floor of Kennedy Apartments. The chapel was made possible by the benefaction of **Walter and Donna Conn and family**. **Walter Conn** is a Trustee Emeritus. A dedication will be held later in the year.

## New counseling program perfect fit for GU

**A** new two-year program offering a master's degree in marriage and family counseling will be offered next fall under the directorship of **Mark Young**, assistant professor in the School of Education.

Young and his wife, Cami, have identical twin boys, 10; twins (boy and girl) who are almost 7, and a 4-year-old girl. Raising five children 10 and under requires love, flexibility and patience, Young said. Young arrived at Gonzaga in 2008, after teaching at Eastern Washington University for three years.

This on-campus graduate program "fits with the mission of the university by engaging our students to work towards transformation in individuals, families and communities," Young said. "If we want to create change in our communities, the family is a vital place to focus."

Family and marriage counseling is a growing field. Federal statistics show a nearly 30 percent increase in the demand for counselors trained as marriage and family counselors over the next eight years. Gonzaga is the only school in the Inland Northwest to offer the degree.

The program will admit 10 to 12 students per year. With this specialized training in couples and family counseling, students will be eligible to be licensed as mental health counselors and licensed marriage and family therapists.

## AVP search: Campus visits coming up

**T**he AVP Search Committee is proceeding carefully with its reviews of applications.

The committee will create a short list of final candidates. Visits to campus will be planned early in the spring semester for those on the short list, said Professor **Jane Rinehart**, committee chair.

"I am very impressed with the committee's dedication and thoughtfulness," Rinehart said. "We want to design those campus visits to foster feedback from all the different parts of the Gonzaga community. I welcome suggestions on how to best accomplish this." Contact Rinehart at [rinehart@gonzaga.edu](mailto:rinehart@gonzaga.edu), or other committee members below.

The committee will present its recommendations to Interim President Dr. **Thayne McCulloh** for his decision.

Committee members include Dean **Bud Barnes**, School of Business Administration; Professor **James Beebe**, doctoral leadership program; Professor **David Cleary**, chemistry; Professor **Mark Derby**, special education; Professor **David Elloy**, business; **Kassi Kain**, assistant dean of students; Professor **Amy Kelley**, School of Law; **Michael Kelsey**, GSBA president; Professor **Molly Kretchmar-Hendricks**, psychology; Associate Professor **Vladimir Labay**, engineering; Father **David Leigh**, S.J., Trustee; **Shannon McCambridge**, Trustee; **Rodolfo Pagsanjan**, campus services; Associate Professor **Linda Pierce**, Foley Center; Dean **Jon Sunderland**, School of Education; and **James Vache**, Associate AVP.

## Check your calendar twice for Christmas party dates

**O**rganizers of the traditional Christmas parties around campus have changed their customary days. Please take note of the following dates:

### Foley Christmas Party:

Dec. 16, 2-4 p.m.

Special Collections Reading Room

Third floor of Foley Center

Cookies and other refreshments will be served.

### Annual President's Christmas Party:

Dec. 17, 7-9 p.m.

Cataldo Hall – Globe Room

Individual invitations will be sent to employees by campus mail the week after Thanksgiving.

### ROTC Christmas Party:

Dec. 18, noon-4 p.m.

ROTC quarters

East end of the basement level of College Hall.

## FOCUS ON . . . H1N1 slows in November; Health Care staff catch their breath

**G**onzaga's Health Center tracked 275 cases of H1N1 flu in September, 366 cases in October, but just 31 cases by mid-November. The drop-off in cases is good news for everyone on campus, but is especially welcome to the Health Center staff.

"We hardly ever treat flu before Oct. 15," said **Dr. Trevor McCrory**, Health Center physician. But the heaviest concentration of H1N1 cases on campus occurred during mid-terms week in October. At the height of things, the center's two nurse practitioners and four registered nurses saw an estimated 100 students in a single day. Those were long, stressful days.

"We passed out a lot of flu packs with Tylenol and thermometers and information about contacting their professors and Sodexo," said **Vicki Olson** ('99), Health Center director. "And we did a lot of phone triage, with nurses directing students to self-isolate, treat their symptoms and to rest." Every case of flu meant multiple phone calls for Olson and her staff, reaching out to parents, housing, academic services and more.

Although the University set up 'wellness centers' where individuals rooming with ill students could stay, relatively few took advantage of that option. "We really had a lot of students step up and volunteer to help their roommates. They were flu buddies," Olson said. Olson, **Jeff Hart** and McCrory agree that every department on campus took the H1N1 threat seriously and worked together.

Once Gonzaga was declared a point of distribution for vaccine, Olson knew that the center's staff



*From left, Vicki Jeffries, Sheree Abbott, Dr. Trevor McCrory, Connie Harding, Lavina Entel, Robin Schuster, Jeff Hart, Vicki Olson and Sally Delger.*

would need help with the immunizing. She called **Mary Sue Gorski**, chair of GU's nursing program, and they planned how nursing students could help staff the sessions. The project is part of a nursing class.

"If this trend of fewer cases continues, we won't see 100 cases in November. Conventional wisdom is that we are on the back side of the first wave of H1N1," said Jeff Hart, assistant dean of student life. "The Centers for Disease Control tells us to expect

possible additional spikes in December and January."

All H1N1 vaccine and sharps containers have been paid for by the federal government. Olson, who has worked at the Health Center for 18 years, said she has never seen such a broad governmental response to any health-care threat. More vaccine shipments, both injections and nasal spray, are expected on campus soon. For the latest H1N1 information, see Gonzaga's Health Center Web page.

## NOTEWORTHY

### New Hires

**Ryan King**, support center technician, CCNSS; **Izak Dunn**, assistant debate coach, Debate; **Sara Updike**, legal receptionist, Law Clinic; **Andrey Cherni**, custodian, Plant Services.

### Goodbyes

**Elisha Williams**, administrative secretary II, Stewardship; **Darlene Hendrickson**, director, Financial Aid; **Heather Jennings**, groundskeeper, Plant Services; **Roseanna Witherell**, custodian, Plant Services.

### Promotions/New Assignments

**Dan Evans**, to associate head baseball coach, Athletics; **Emily Wirth**, to financial aid counselor, Financial Aid.

### Anniversaries

**35** **Sharon Day**, registrar, Law School.

**30** **Carol Magnuson**, manager, Crosby Student Center;

**Kai Uahinui**, DBA/programming supervisor, CCNSS.

**15** **Joan Henning**, senior financial aid counselor – law; **Sherry Wood**, biology lab specialist.

**10** **Seiko Katsushina**, senior lecturer, modern languages; **Paul Kittredge**, custodian specialist III, Plant.

**5** **John Burke**, dean, Gonzaga-in-Florence; **Jason Swain**, manager of employee and organizational development, Human Resources; **Jeffrey Taylor**, assistant network manager, CCNSS, **Alex Vallandry**, academic records evaluator/computer operations technician II, Admission.

## Core Committee gathers broad feedback

**T**his summer four members of the Core Committee, **Tim Clancy**, **Tom McKenzie** and co-chairs **Patricia Terry** and **Mike Herzog**, attended the Greater Expectations Institute in Vermont, sponsored by the Association of American Colleges & Universities, to think carefully about their process. They returned ready to ask a broad slice of the community to weigh in on the committee's ongoing work toward a revision of the Core Curriculum.

Nearly 100 participants, including faculty, staff, students, administrators and community members, were organized into five subcommittees. Each group met four times during the fall to discuss the proposed outcomes. The outcomes had been constructed by the Core Committee, based on campus input and the committee members' best thinking over the course of the 2008-09 academic year.

"We anticipate one more meeting

of the subcommittees to share with them what the Committee heard from them and how that is being incorporated into the process," Herzog said.

The Core Committee will meet right after Thanksgiving to chart the course for its work for spring semester. One essential step will be to ensure there is general consensus about the learning outcomes. The next step will be delineating which of the proposed outcomes should occur in the Core, and finally what kind of Core will achieve those learning outcomes.

Each of these phases in the process will be given all the time that is necessary, emphasized Herzog. "We don't want the process to be constricted or determined by an artificial boundary," he said. More efforts to involve the campus community can be counted on, he added. "We are letting the process teach us what's next and how much time it will take."

## Groundskeepers' vote clear: We want NO SNOW this winter

**K**en Sammons, Gonzaga's longtime director of Plant Services, has to take his job a little tongue-in-cheek. You don't work here for 40 years, withstand the dramatic changes in physical plant and the increased maintenance needs that correspond, and not be able to laugh a little.

But last winter's record snowfall was more than he bargained for. He said he took a vote of his staff, and the vote was unanimous for no snow this winter.

"Some things we had never thought about before," Sammons said. "Like having to find fire hydrants and high voltage equipment boxes buried in snow, and buy flags to identify them. We had to shovel roofs for the first time last winter and had to hire outside crews to take care of this assignment."

Gonzaga used 14 pieces of equipment (Kubotas, Kawasakis, a Suzuki four-wheeler, Bronco, three 4X4

pickups with blades, a sander truck and tractor), manned by 11 groundskeepers and three temporary employees to remove snow from walkways and roads on and around campus. Contractors were brought in to help when the University equipment could no longer move the piles of snow. "We have a limited number of snow blowers, and we bought a couple new ones at winter closeouts last spring," Sammons said.

"We also bought 27 tons of de-icer last winter. By comparison, we only use four tons of fertilizer on the campus lawns during the growing season," Sammons said. "If it gets below 25 degrees the de-icers become ineffective. Then we go to sand.

"We rented a couple of rooms at the River Inn last year for staff who worked 16-hour shifts. This year our big concern is snow vs. H1N1," Sammons said. "We did most of the snow removal last year with 11



*This is what campus looked like last December.*

people. If any of those get sick, we're in trouble. Also, last year we didn't have any equipment breakdowns. That's unusual. But that won't always be the case." So, let the sun shine, let it shine, let it shine.

## Faculty and staff who donated to Gonzaga in 2008-2009

Gonzaga would like to recognize the faculty and staff who contributed to the University during the 2008-2009 fiscal year. Thank you for your commitment to our students.

Mellad Abeid	Paul Brown	Helen Donigan	Ramona Griffin	Annie Keebler	Alan McNeil	Shari Rasmussen	Phil Thompson
Juan Adams	Kim Brus	Jennifer Draggo	Linda Grigsby	Amy Kelley-Peacock	Angela McNutt	Pat Reese	Robert Thompson, Jr.
Mark Alfino	Katy Bruya	Tana Dugan	Robin Guevara	Bill Kerley	Matthew McPherson	Christine Rehwald	Virgil Thompson, Jr.
Joan Allbery	Daniel Bubb	Todd Dunfield	David Gurule	Astrid Kingsford	Kammi Mencke Smith	Raymond Reyes	Einar Thorarinnson
Keller Allen	Pattie Buller	Terrence Dunne	Alison Guzenski	Nicholas Knapton	Leslie Miller	Leon Rice	Vicki Ibasco
Jerry Almanza	Paul Buller	Dustin Duvanich	Courtney Haase	Barbara Kolbet	Thomas Miller	Jane Rinehart	Tom Tilford
Matt Andersen	John Byrne	Curt Eldredge	Donald Hackney	Jolanta Kozyra	Cheryl Mitchell	Stephanie Rockwell	Peter Tormey
Ken Anderson	Kathryn Canfield-Davis	Debbie Eldredge	Sandy Hank	Richard Kuhling	Andrea Mize	Judy Rogers	Mary Pat Treuthart
Brie Andrews	John Caputo	Brooke Ellis	Susan Harmon	Bob LaPointe	Joseph Monks	Michael Rorholm	Diane Tunnell
Josh Armstrong	Kay Carnes	Sheri Engelken	Bryan Harnetlaux	Debby LaRocco	Joel Morgan	Mike Roth	Patrick Tyson
Molly Ayers	Robert Carriker	Jon Evavold	Karen Harwood	Norm Leatha	Daniel Morrissey	Mark Ruhe	Kai Uahinui
Abdul Aziz	Steve Carrozzo	Megan Ewens	Shane Hatcher	Lesley Lee (RIP)	Ann Murphy	Thomas Rukavina	James Vache
Megan Ballard	Phillip Fassieux	Phillip Fassieux	Jeanne Hayes	Linda Leonard	Chuck Murphy	William Ryan, S.J.	Sara Varela-Acevedo
Stephen Balzarini	Monica Chapman	Bambi Feehan	Kathleen Hazel	Karen Liere	Linda Murphy	Eric James Sachtjen	Rae Anna Victor
Bud Barnes	Stacey Chatman	Shann Ferch	Scott Hedin	Connie Lipsker	Tom Murphy	Ken Sammons	Rose Mary Volbrecht
Shonna Bartlett	Ta-Tao Chuang	Jonathan Ferraiuolo	Melissa Heid	Marny Lombard	Gail Dieterich Nord	Karen Sayre	Mark Voorhees
Carole Baumgartner	Timothy Clancy, S.J.	Nancy Fike	Jared Hertz	Mike Loroz	Susan Norwood	Megan Self	Sharon Wade
Mark Beattie	Brian Clayton	Bob Finn	Kara Hertz	Peggy Sue (Loranz)	Kathleen O'Connor	Maureen Sheridan	Joann Waite
Cheryl Beckett	Gayle Clayton	Debra Fischetti	Steve Hertz	Loranz	Rian Oliver	Katherine Sherrick	Bob Waterman
James Beebe	John Clute	Melissa Flint	Michael Herzog	Dana Love	Wes Oliver	Erin Shields	Gary Weber
Sheila Bell	Jacinta Connall	Whitney Franklin	Gerry Hess	Victoria Loveland	Vicki Olson	Joanne Shiosaki	Dan Webster
Eileen Bell-Garrison	Jim Coombes	Scott Franz	Jane Hession	Melissa Lowdon	Carol Osenga	Mark Shrader	Carie Weeks
Steven Bennett	Terry Coombes	Maribeth Frazier	Kent Hickman	Maureen Lyden	Shannon Overbay	Catherine Siejk	Larry Weiser
Dan Berryman	Gary Cooper	Regina Freuen	Eileen Hogan	Chris Lynch	Gina Paolucci	Joanne Smieja	Sue Weitz
Maria Bertagnolli	Bernard J. Coughlin, S.J.	Ken Frybarger	Kristine Lennemann	Ellen Maccarone	Shalon Parker	David Sonntag	Missy Wessman
Kirk Besmer	Therese Covert	Dan Garrity	Carolyn Hood	Carol Magnuson	Scott Patnode	Dori Sonntag	Christopher Wheatley
Eddy Birrer	Vicki Craigen	Blaine Garvin	Gary Hordemann	Rick Magnuson	Larry Perkins	Molly Spilker	Patti Whitcomb
Julia Bjordahl	George Critchlow	Laura Gatewood	Bruce Hotchkiss	Colleen Mallon	Oliver Pierce	Christopher Standiford	Richard White
Peter Black	John Cuddy	Daniel Gehn	Carl Hueber	Nancy Marcus	Jinny Piskel	Margot Stanfield	Roberta Willey
Belinda Bobko	Annette Davis	Kim Gieber	Daniel Hughes	Marquerite Marin	Mike Pontarolo	Buck Sterling	Janell Williams
Carolyn Boese	Claire Davis	Terry Gieber	Bill Ilgen	Earl Martin	Joe Poss	Shannon Strahl	Randy Williams
Tony Bonanzino	Sharon Day	Chris Gill	Samuel Jennings	Tony Maucione	Kevin Pratt	Jon Sunderland	Vickie Williams
Carol Bonino	Pam (McNally)	Bob Gilmore	Daniel Jones	John Maurice	Ann Price	James Sutterman	Linda Wilson
Scott Bozman	DeCounter	Howard Glass	Rick Jones	Linda Sue McClure	Bethany Prince	Kathleen Tanksley	Sandi Wilson
Lisa Bradley	Steve DeLong	Barbara Goehner	John Kafentzis	Julie McCulloh	Ron Prindle	Walter Teets	Heidi Wohl
Holly Brajcich	Mark Derby	Colleen Goodwin	Kassi Kain	Thayne McCulloh	Michael Pringle	Kyndrin Tenny	Timothy Woodard
Gabriella Brooke	Dale de Viveiros	Dale Goodwin	Dennis Kalina	Linda McDonald	Susie Prusch	Anne Thomas	Kathie Yerion
Jane Brown	Richard DuMont	Heather Gores	Patricia Kannberg	Nancy A. McKay	Robert Prusch	Don Thomas	
Sen. Lisa Brown	Doepker	Brian Gosline	Rob Kasman	Thomas McLaughlin	Bryan Putnam	Anne-Marie Thompson	
Mary (Martin) Brown		Robert Gray	Rob Kavon	Cecelia McMullen	Gary Randall		