



GONZAGA UNIVERSITY

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SPIRIT

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Send Spirit story ideas to goodwin@gu.gonzaga.edu

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STATE OF THE UNIVERSITY

New faculty, staff positions expected; new hall named for Fr. Twohy

The new residence hall being constructed in the 800 block of east Boone Avenue will be called Twohy Hall after Gonzaga's 22nd president, Father **Richard E. Twohy, S.J.**, announced Gonzaga President Father **Robert J. Spitzer, S.J.**, in his mid-semester report to the community last month.

Fr. Twohy served as Gonzaga president from 1969-1974 during one of the University's most tumultuous times when campus unrest and troubled finances could have destroyed Gonzaga. But he kept the ship afloat. Fr. Twohy was a longtime professor and chair of the Political Science department here. He died in 2000.

Twohy Hall will be ready for occupancy in Summer 2005. Construction is expected to begin in May on a new 225-bed apartment complex on the Colonial Bowl block. While housing projects are financed during their construction phases, they become self-supporting once students move in. Fr. Spitzer also reported that construction on a new baseball stadium should begin this summer, assuming initial fund raising-goals are met.

Fr. Spitzer reported that the Capital Campaign has reached the \$134 million mark in cash and pledges. Development officers will continue fund-raising efforts on a few still-undersubscribed projects. A Performing Arts Center is a part of this campaign, and will likely begin construction in Fall 2006 at the earliest, he said. It will be located directly north of the Jundt Art Center and Museum.

The next campaign is planned to begin in 2007 with primary focus on endowment for students and faculty. The one major capital project included in the next campaign is a new student center. The campaign is in the planning stages, and additional input will be sought before goals are finalized.

Father also reported that he has approved the hiring of five new faculty positions for Fall 2005, and "some fixed-term positions will be converted to tenure-track," he said, but did not have specific details yet. More staff is expected to be hired, as

well, he reported. These hirings come in light of projected undergraduate enrollments that are expected to stay even over the next several years, at about 4,000. The University will aim to enroll a freshman class in 2005 of 925 students. Law School also is expected to maintain its current enrollment of about 625 students. Fr. Spitzer is looking to expand graduate enrollment in most programs, however. He noted that minority enrollment this fall was 14.6 percent. He would like to see that number increase to 19 percent over the next five years.

At Fr. Spitzer's State of the University address to students early last month, he asked Athletic Director **Mike Roth** to report on the new McCarthy Athletic Center. The building will be self-sustaining, Roth said. Students are given 1,200 courtside seats – which represents more than one-quarter of the undergraduate student body, Roth noted. "That's unheard of in Division I athletics." He said comparable seats directly across the arena have been sold for \$3,700, \$2,000 and \$1,000 a



Athletic Director Mike Roth (left), along with Fr. Robert Spitzer and Beth Hellwig-Olson, says his staff is working through the bugs in the new McCarthy Athletic Center.

seat annually, depending on their proximity to the court.

He noted the tremendous sponsorship support for Gonzaga in the new arena. The arena boasts 25 major sponsors. Roth also said that 5,500 square feet of room on the ground floor has been set aside for the men's and women's crew program, for their rowing machines and other training apparatus. The team currently works out in the old postal annex building. If fund-raising efforts go as expected, the crew teams are expected to move into their new quarters during the summer.



A Ho-Ho-Ho schedule

Following is a list of faculty/staff Christmas parties planned at Gonzaga.

- Foley Center Christmas party, Dec. 14 from 2-4 p.m., Rare Books Room, 3rd floor. Foley will raffle gift baskets with all proceeds going to local charities.
- ROTC Christmas party, Dec. 16, 2-5 p.m., University Lounge, basement Ad Building. Donate canned goods for the Spokane Food Bank. Food and beverages provided.
- Wellness Committee presentation, Emotional Intelligence, Dec. 17, 11:30 a.m. treats, noon-1 p.m. presentation, Dr. Erb, Foley Teleconference Center.
- President's Annual Christmas Party, Dec. 17, 7-9 p.m., Cataldo Globe Room



- The Gonzaga Holiday Craft Bazaar will be held Dec. 3, 9 a.m.-5 p.m., and Dec. 4, 10 a.m.-4 p.m. in the Globe Room of Cataldo Hall. Lots of holiday crafts, jewelry, wood items, scarves & hats, floral displays, pet items, stained glass, metal sculptures and more. FREE Admission. Enjoy free hot apple cider and lots of chances to win prizes. Contact Student Activities for more information at ext. 6123.
- **Scott Lee**, director of the Association for Core Texts and Courses, will speak Dec. 3, 9 a.m. in the Jepson Auditorium. Lee will be visiting various campus groups on that day. He is undertaking a study of the GU core as part of a larger project funded in part by FIPSE, The Mellon Foundation, and the American Academy of Liberal Education. His association has studied core curricula at approximately 80 institutions of higher learning. The core committee urges everyone to take advantage of this opportunity to find out more about core curricula. The talks will include opportunity for Q and A, but the committee also encourages people who have comments or suggestions to make in light of the talks to send them in writing to **Doug Kries**, chairman of the Core Review Committee, at AD Box 49, or to kries@gem.gonzaga.edu.
- The Staff Assembly thanks everyone who participated in Gonzaga's Habitat for Humanity community service project. **Michone Preston**, executive director of Spokane's HFH, has invited all GU volunteers to the project's home dedication ceremony Dec. 1, at noon. A brief ceremony will be followed by light refreshments. "Please join in this celebration, witnessing the fruits of your labor and sharing in the joy of someone's home ownership," said project organizer **Marcia Bertholf**. T-shirts are also available for all Gonzaga volunteers and can be picked up at the Crosby Alumni House at 508 E. Sharp Ave.

Work brings satisfaction, survey says, but staff identify parking, salaries, training as concerns

"A clear majority of Gonzaga's staff members like their work and get personal satisfaction from their work," reports Staff Assembly President **Krystal Burns**, who presented findings from the recent staff satisfaction survey at an open lunch meeting Nov. 17.



*Krystal Burns
Staff Assembly President*

"A majority of staff believe the reputation of Gonzaga in Spokane and in the state of Washington is excellent. A majority are familiar with the Gonzaga mission statement and agree with that mission statement. However, many people believe we can all work harder to better understand and live up to the mission statement," Burns said.

"Although there might be a bit more dissatisfaction than normal about how performance evaluations are performed in particular areas, there is no evidence of a broad dissatisfaction with performance evaluations.

"Between a quarter and a third of staff are not

satisfied with the amount of information they receive," Burns said. "In addition, the Staff Assembly will be looking at three major areas of concern to staff members – parking, staff salary levels, and training. A majority find that the cost and availability of parking presents major problems. While many staff members believe that fringe benefits are satisfactory, we can not say the same for staff salary levels. Between a quarter and a third of staff are dissatisfied with the kind of training, the usefulness of training, and the fairness of training opportunities.

"The Staff Assembly will also be looking into ways to better recognize individuals, as a majority felt they were not properly recognized for their efforts," Burns said. "We need to work at recognizing the contributions of individuals, recognizing a job done well, and sharing success stories."

New Foley Center computer labs provide resource, training

Library Instructional Lab: On the lower level of Foley the student computer lab has been transformed into a multipurpose instruction and computer lab equipped with 32 PCs and an instructor's teaching console. Designed by **Dale DeViveiros**, director of Instructional Technology Support Services (ITSS), and **Eileen Bell Garrison**, dean of Foley Library, the room provides a multi-faceted teaching environment for library instruction classes. Equipped with a SmartBoard, the lab offers new possibilities for exploring library resources using interactive technology. In addition the space continues to be used as a computer lab when the library is open. For questions about the library's instruction lab, contact **Frederic Rauber**, instruction

librarian at Foley Center (ext. 3829).

ActLab: On the main floor of Foley, ITSS has recently renovated the ActLab into a multimedia classroom in order to provide quality software training for the GU community. ITSS staff conducts training for faculty and staff on a regular basis with sessions on how to use Microsoft Excel, Access, Publisher and PowerPoint, as well as Adobe Photoshop and Elements, and Intro to Computing and Blackboard sessions. **Erik Blackerby**, **Krystal Burns** and **Kelly Earnest** will conduct most of the training in the new multimedia classroom that has 14 PCs with Office 2003. Direct questions related to classes being offered or scheduling of the lab to **Kelly Earnest** (ext. 6670).

Jepson project doubled size of building; expanded auditorium, student lounge next

Eleven new classrooms, a new computer lab, offices for the Gonzaga Institute of Ethics and a wing for the Hogan Entrepreneurial Leadership Program are just some of the improvements made to the Jepson Center for the School of Business Administration over the past 18 months.

And the work is not yet completed. The project is being done in stages to allow for the least amount of disruption to the academic life of Gonzaga's students. Within the next eight months the auditorium will be

renovated and expanded by 125 seats to a capacity of 300, and the student lounge will be expanded and upgraded to include a cafe, said **Clarence H. "Bud" Barnes**, longtime dean of the school.

Jepson Center now possesses wireless computer connectivity throughout the building. Several new faculty offices were created as the expansion doubled the size of the building from 32,000 to 64,000 square feet.

New Hires:

Todd Burns, groundskeeper in training, Plant Services; **Wendy Donnell**, service technician, CCNSS; **Barbara Hordmann**, (rehire) office clerk, Plant Services; **John King**, HVAC technician, Plant Services; **Clarice Moser**, secretary, Student Life; **Lawrence Nelson**, (rehire) general maintenance, Jesuit House; **Yolanda Nelson**, (rehire) housekeeper, Jesuit House; **Shawn Viles**, custodial shift supervisor, Plant Services; **Vicki Warwick**, administrative secretary I, Health Center.

Goodbyes:

Clint Anderson, desktop support tech, CCNSS; **Deanna Dandliker**, custodial lead, Plant Services; **Susan Handwerk**, secretary, Student Services; **Darryl McLeod**, custodial supervisor I, Plant Services; **Paula Prather**, program coordinator, Law School; **William Watson, S.J.**, vice president for mission, VP for Mission.

Promotions/New Assignments:

Elvedin Alimanovic, to custodian II, Plant Services; **Damir Bajramovic**, to custodian in training, Plant Services; **Summer Berry**, to marketing coordinator, Theatre; **Susan Bowen**, to program coordinator, Law School; **Denis Buljubasic**, to custodian in training, Plant Services; **Vicki Craigen**, to technical support specialist, CCNSS; **Enes Dautovic**, to custodian in training, Plant Services; **Keith Gauthier**, to working supervisor IV, Plant Services; **Preston Hall**, to custodian I, Plant Services; **Margaret Hanratty**, to librarian, Gonzaga-in-Florence; **Darlene Hendrickson**, to director, Financial Aid; **Kristine Holmberg**, to visit office specialist, Admissions; **Jason Kissinger**, to custodian specialist III, Plant Services; **Karen Koberstein**, to buyer V, Plant Services; **Frederick Leuder**, to HVAC tech I, Plant Services; **Charles Malpass**, to custodian in training, Plant Services; **Phyllis Meseke**, to groundskeeper in training, Plant Services; **Forrest Robinson**, to custodian I, Plant Services; **Sergey Tsyukalo**, to painter II, Plant Services; **Daniil Urkin**, to custodian in training, Plant Services.

Anniversaries:

45 Sharon Prendergast, library tech III, Foley.
30 Sharon Day, registrar, Law School.
25 Kaihehau Uahinui, programming supervisor, CCNSS.
10 Joan Henning, senior financial aid counselor, Law School; **Sherry Wood**, lab specialist, Biology.
5 Seiko Katsushima, instructor, Modern Languages; **Paul Kittredge**, custodian specialist II, Plant Services.

"The best parts of my story are also the worst," said **Garrin Hertel** (her-TELL), a 32-year-old who left a lucrative job with Pepsi Cola to pursue his lifelong dream to get a college education. He always wanted to attend Gonzaga, but as an 18-year-old coming out of high school, his parents discouraged him.

"That created a rift between my parents and me, unfortunately," he said. Those family struggles led Garrin to marry young to find the support he did not receive at home. He and his wife had three children.

Garrin worked in a lumber yard, then as a teamster for Pepsi in Oregon. But whenever he had a break, he'd read philosophy and theology, and he'd read it at home at night, as well.

"While that physical, mindless labor was good in some respects, I wasn't able to use my mind on things that really meant something to me," Garrin explained.

So he moved his wife and children back to Spokane "and applied for every job that was open at GU," Garrin said, "until I was hired as a custodian."

He worked nights full time and went to school by day. He graduated in four years with a degree in history (minor in philosophy) and a 3.65 grade point average.

"I had been very depressed, and had lost more than 40 pounds before moving back to Spokane," Garrin said. "I knew Gonzaga was where I wanted to be."

But even with that decision in hand, life just got stickier for Garrin. His mom had been diagnosed with bone cancer, and his dad with renal cancer before he started back to school. Over the past six years they have been in and out of hospitals. While Garrin and his parents had been growing closer, and graduation day symbolized a genuine sense of reconciliation, Garrin couldn't help but worry whether one or both of them might not be there to celebrate that special day.

Meanwhile, Garrin experienced a new awakening once he got here, and gained a healthy 60 pounds in his first year of work. Depression was gone, replaced by a genuine sense of spirituality.

Unfortunately, averaging nine credits per semester and working from 3-11:30 a.m. daily, his family life suffered. He and his wife divorced. Garrin struggled through this difficult period as he attempted to keep his focus on school while working through the ways in which he had let his family down.

Now he is remarried. He loves his work as a client services assistant in the Registrar's office, and his fellow staffers love him. He is pursuing



Garrin Hertel assists a student.

his master's degree in philosophy.

In the meantime, he said he has learned a lot about being a good parent since his divorce, and now spends more time with his children than he ever did before.

"The traditional family structure was sacrificed for my education, which I still regret, but in the end, that sacrifice has enabled me to become a better father, and a better husband in my new marriage," Garrin said.

Garrin plans to pursue a second master's in religious studies when he completes his current master's program, and then later a doctorate degree when his youngest son finishes high school.

"I just hope we can keep him around for a while," said Garrin's supervisor **Anne Thompson**. "I can speak for all of us in the Registrar's office when I tell you how very considerate Garrin is of everyone he works with and who come to his desk for service. He is very knowledgeable, very helpful. He makes students walk away feeling like they've been helped. He works hard, is very team-oriented, and students feel like they are part of his team, too. None of us can say enough good things about him."

Moynahan, Waters elected to Board

Father **Mike Moynahan, S.J.**, rector of the Jesuit community at Gonzaga and associate professor of religious studies, has been elected to serve a four-year term on the Board of Trustees. Father **Kevin Waters, S.J.**, has been re-elected to serve a third four-year term on the Trustees. Leaving the Board after 20 years of service is Father **Steve Kuder, S.J.**

Saving a life is as easy as A-E-D

In the time it takes a person to read this page, sudden cardiac arrest will have claimed another victim. But death could be prevented with the Cardiac Chain of Survival, and an automated external defibrillator (AED) at the time of the emergency. Gonzaga has AEDs and **Dennis Hansen**, safety programs manager, has begun training faculty and staff in proper use of the AEDs.

The cardiac chain of survival is a series of four critical steps. All four steps of the chain must be present to help ensure survival from sudden cardiac arrest (SCA). The four steps are:
 Step one: Early access to care (calling 911 or another emergency number)

Step two: Early cardiopulmonary resuscitation (CPR)

Step three: Early defibrillation (with AEDs)

Step four: Early advanced cardiac life support as needed

The third step, delivering an electrical shock to the heart, which is known as defibrillation, is recognized as the most critical step in restoring cardiac rhythm and resuscitating a victim of SCA.

Over the last three years Gonzaga has been buying and installing AED in buildings around campus. It is the goal of this program to provide a rapid response to sudden cardiac arrest for students, employees, and visitors of the University.

AED is an automated computerized medical device programmed to analyze heart rhythm, recognize rhythms that require defibrillation, and provide visual and voice instructions for the device operator, including, if indicated, to push the button to deliver an electric shock.

An AED is easy to operate. It uses voice prompts to instruct the rescuer. Once the machine is turned on, the rescuer will be prompted to apply two electrodes provided with the AED to the victim's chest. Once applied, the AED will begin to monitor the victim's heart rhythm. If a "shockable" rhythm is detected, the machine will charge itself and instruct the rescuer to stand clear of the victim and to press the shock button.

The AEDs are located:

- Administration Building first floor hall, west of main entrance
- Administration Building basement in University Relations office, Ad 44
- Martin Centre training room mounted on the wall by the entrance
- Rudolf Fitness Center by front desk
- Law School mounted by Safety Board in hall going to the loading dock
- Health Center mounted on the wall by center meeting room



Dennis Hansen displays A-E-D machine

- Jesuit House mounted on the wall entrance to the office area
- Foley Library mounted on the post by front entrance
- Cataldo Hall mounted on the wall in the lobby
- Hughes Hall mounted on the wall by room 130
- Herak Center mounted on the wall by room 123
- Jepson Center in lobby
- McCarthy Center by First Aid Room

The University requires successful completion of an AED/CPR training course to be an AED responder. AED responders will renew AED/CPR training every two years. The Environmental Health & Safety Department will track training requirements and notify each responder of any deficiencies or renewals required. Training can be scheduled at the Environmental Health and Safety office, ext. 5856. Training lasts between 2-3 hours. Check with Hansen for online training options.

Employees' actions can help control health care costs

With spiraling health care costs and impending increases in health insurance premiums, the University is asking employees to be wise healthcare consumers in order to better control those costs.

Here are some suggestions:

- The emergency room is not the best place to treat most ailments, said Benefits Manager **Debbie Cerenzia**. Emergency room visits cost two or three times more than a visit to the doctor or urgent care facility.
 - Through Gonzaga's ZAGFit Wellness Program, employees are offered incentives to stop smoking and to improve diet and exercise, all factors contributing to better health and controlling costs. For Wellness initiatives, click on www.gonzaga.edu/wellness.
 - Both Premera and Group Health Cooperative offer money-saving mail-order prescription programs. For ongoing prescriptions, this program saves employees money by paying less in co-pays for 90-day supplies; Group Health charges two co-pays, Premera charges one co-pay. Prescriptions are delivered directly to subscribers' homes. Asking for generic drugs can also save significant dollars. For more info, click on www.gonzaga.edu/benefits.
 - Both Premera and Group Health offer 24-hour nurse health lines. Experienced registered nurses can answer questions and facilitate care over the phone. Premera's 24/7/365 health line is 1-800-841-8343; Group Health's after-office-hours-health line is 1-800-826-3620.
- "By our employees taking control of their health, and being good consumers who make cost-conscious decisions, we can better manage our health insurance programs and the costs of such plans," said Cerenzia. "Take action; it's a win-win endeavor. Please feel free to contact the Benefits office to answer your questions."

Loveland finds equal opportunity in the Administration Building

Gonzaga has a new office on campus, but a familiar face at the helm. **Victoria Loveland**, Gonzaga's equal opportunity officer, is now located in Ad 209, and reports across the hall to Vice President for Administration and Planning **Thayne McCulloh**. The EEO previously was aligned with the Human Resources office.

Now designated as the Center for Equal Opportunity, it is intended to serve as a campus resource for issues involving harassment, discriminatory bias, and University compliance with

federal and state equal opportunity and non-discrimination laws. The Center provides education, policies, complaint handling and oversees the University's grievance processes.

"The main reason for the move from Human Resources to a more central campus location was to improve accessibility for anyone with a question, concern or complaint," Loveland said. Community members who become aware of, or are told about, harassment or discrimination should find it easier to refer the individual to the Center, or to seek

guidance about the issue. Beginning this academic year, the Center, in collaboration with Student Life, also began serving as a central reporting, resource and referral office for students who experience sexual assault.

Victoria continues to work closely with Human Resources on a variety of efforts, including employee relations issues which may involve discrimination or harassment, disability accommodation, training, diversity recruiting, and work visas for foreign national faculty and