

The world is our campus

Mike Carey was teaching organizational leadership to military personnel from Fairchild Air Force Base in 2001-02 when several of them were transferred to a base in North Dakota. Not wanting to see their graduate educations short-circuited, Carey developed online versions of his courses using Blackboard to help these men and women complete their degree coursework.

It worked so well that soon he convinced his dean, Mary McFarland, to offer the entire organizational leadership master's program online for those who couldn't attend class regularly on campus.

Since that time every school and the College have developed online courses for graduate students. Now, Carey has been asked to assume a new role as dean of Gonzaga's Virtual Campus.

"Gonzaga offers graduate degrees in business, education, engineering, philosophy, religious studies, nursing, leadership and communication," Carey said. "The creation of a virtual campus underscores the reality that if you are a student at Gonzaga, the medium of your learning experience isn't more important than the learning experience itself. If you are studying organizational leadership, for example, you may take one of your courses on the main campus, sitting in a classroom in the Tilford Center. But you may also choose to take one of your courses on the virtual campus, which means that you use technology to engage the subject matter while being some distance from that classroom in Tilford. Whether you take your courses on the main campus or the virtual campus, you are a Gonzaga student, and you receive the same Gonzaga degree. The Gonzaga experience transcends the medium of classroom or computer, main campus or virtual campus."

Some have expressed concern about fully engaging online students in the Gonzaga experience.

"I find that the discussion among the students online is often richer than what I experience in my on-campus classes," Carey said. "Online discussion gives people a chance to reflect before commenting, and therefore strengthens the collaborative learning process; students learn from each other as they share how they make sense of the content."

Carey will take over as dean of the Virtual Campus



Mike Carey was a pioneer of sorts bringing online education to his teaching platform at Gonzaga. Now he and his staff will support further development of online learning through the Virtual Campus.

June 1. Until that time he will continue to serve as interim dean of the School of Professional Studies. Another interim dean will be appointed by Academic Vice President **Patricia O'Connell Killen** and a national search for a permanent dean is expected to follow.

In the meantime, Carey is putting his Virtual Campus staff together, which will be housed on the fourth floor of the Tilford Center. **Marzena Kosinski** will serve as director of budget and operations, **Mark Beattie** as director of student services, new hire **Leslie Hebert** as director of marketing and recruitment, **Mary Ayers** as program assistant and **Diane Moore** as Blackboard specialist.

The Virtual Campus will provide support for the entire academic community, Carey explained. The Virtual Campus will develop enrollment strategies, help market online programs, coordinate support for both online students and faculty, and host online course design and development services.

Carey thinks Gonzaga's strength is the combination of a liberal arts education and a robust student life experience that our residential undergraduate students

have received for the last 125 years. "We often refer to this as our campus experience," Carey said, "and we've assumed that the only way to access that campus experience is by literally being on the Gonzaga campus in Spokane. Yet we also have successfully sent our students throughout the world – and away from our Spokane campus – to broaden their learning experience. Now with technology that keeps improving almost daily, we can provide the Gonzaga experience to learners throughout the world without having to step foot on campus."

In the 16th century, Jesuit Jerome Nadal – who worked directly with St. Ignatius of Loyola – pointed out that, unlike other religious orders of the time that were required to live together in religious "houses" or communities, the Jesuits' mission was to travel throughout the world to wherever they were needed to serve God. Nadal said: "The whole world is our religious house."

"I'd like to think if he were alive today, Nadal would see what Gonzaga is doing with the Virtual Campus and say: 'The whole world is our campus,'" Carey said.

Scaling new heights in lesson delivery, one class at a time



Adrian Popa holding class on Mt. Adams

Adrian Popa had this great idea for a summer class. Why not climb Mount Adams and teach students about finding meaning and growth in adversity and translate these lessons to transformational coping in organizations facing challenges? So he initiated the graduate-level class last summer, Leadership and Hardiness.

This summer he's added a new piece: Let's help Peak 7 Adventures, a non-profit Spokane enterprise to help at-risk youth. So Popa and his students are raising \$5,000 to support the program.

"This class filled overnight," said Popa, assistant professor of organizational leadership. "This is a group of everyday folks, not necessarily climbers or mountaineers. The physical, intellectual and spiritual dynamics they'll experience on that mountain will teach them how to address, learn and grow from personal and organizational adversity. It will give them a chance to reconsider their own lives and develop the courage to find meaning and growth from difficult circumstances."

"All of our students go on the climb, but not all can make the summit," Popa said. "Last year the few who didn't summit were challenged with great adversity in the climb, but the transformational coping strategies learned in class helped them turn this challenge into an opportunity to learn more about themselves and reframe their experience into invaluable clarity about their own lives. Students who summited Mt. Adams and returned to campground were embraced and warmly hosted by those who had to prematurely end their climb. Unbeknownst to the class, everyone learned the most about hardy attitudes from students who didn't summit that day."

In the meantime, the money raised by Popa's class this summer will help Peak7 Adventures take at-risk kids on a hike up Mount Baker. These expeditions model and teach youth about commitment, interpretation of challenge, elements of control, social support and self-care, Popa said. Both groups will share their adventures through blog posts and social support.

AROUND CAMPUS

- Archbishop Desmond Tutu's commencement address may be viewed online through live streaming video on May 13 at 9:30 a.m. at www.gonzaga.edu/watchtutu. The procession begins at 9:30 a.m. Archbishop Tutu is expected to speak at about 10:10 a.m. The ceremony will be streamed in its entirety, ending about 1 p.m.
- Faculty, staff and student annual parking fees are increasing this fall to \$95 for red employee lots, \$85 for yellow student lots, and \$35 for adjunct faculty. This compares to some downtown parking fees in excess of \$100 per month. Reduced-fee parking passes are available for carpool and hybrid car drivers. Other college campus annual parking fees (spring 2012) include: WSU \$575; Santa Clara \$250; Central Washington \$163; EWU \$94; Spokane community colleges \$70.
- College of Arts and Sciences Dean **Marc Manganaro** is leaving Gonzaga to become provost and vice president for academic affairs at Loyola New Orleans in July. "His pursuit of academic quality and teaching excellence, and his encouragement of the fine arts and humanities have made a fundamental difference here," said Academic Vice President **Patricia O'Connell Killen**.
- **Tom ('66)** and **Camila Tilford** were presented the 2012 Ignatian Spirit Award for their devotion to service and longtime commitment to Gonzaga. Tom served as chairman of the Board of Trustees 2002-2003, and directed the Hogan Entrepreneurial Leadership Program 2006-2008. The Tilfords chair Gonzaga's 125th Anniversary yearlong celebration.
- The Mass for the Feast of St. Aloysius Gonzaga, as part of the University's 125th anniversary celebration, is June 21 at noon at St. Al's Church. "We are unique in that all four major Jesuit institutions in Spokane share the same name Gonzaga; parish, grade school, preparatory school and university," said Father **C. Hightower, S.J.** "A large number of Spokane area Jesuits will celebrate." St. Aloysius died June 21, 1568. A barbecue on the plaza in front of the church will follow Mass. The Gonzaga community is welcome.
- Nearly 200 volunteers have stepped up to work the Bloomsday Bulldog Water Station in front of SFCC May 6 to help spread the word about Gonzaga's 125th Anniversary. Runners are encouraged to give volunteers a

"Happy Anniversary" shout-out.

- Also to share the 125th Anniversary spirit, Gonzaga will host a Hoopfest photo booth June 30-July 1 near the fountain in Riverfront Park. Bring a camera and capture your moment.
- The Association for Asian Studies, Pacific Conference will examine "Asia at the End of History: Beginnings, Ends, and Transformations," with Frederick L. Schodt, author of "Inside the Robot Kingdom: Japan, Mechatronics and the Coming Robotopia," as keynote speaker. The June 15-17 conference, organized by history Professor **Eric Cunningham**, attracts scholars and graduate students from the top universities with Asian studies programs.
- Gonzaga's Pink Zags were once again the top fundraising school at the annual Susan B. Komen Walk for a Cure last month. Their team roster was also the largest among all schools.
- Debate Coach **Glen Frappier** completed his 14th season here by leading his team to a fourth-place finish in the National Debate Tournament. His teams have finished in the top 16 of the tournament eight times during his tenure.
- Six Gonzaga faculty members have been selected to participate in a \$600,000 NSF grant to advance women in science, technology, engineering and math. Participants are **Gail Nord**, **Shannon Overbay** and **Vesta Coufal**, math; **Mara London**, engineering; **Katherine Hoffman**, chemistry; and **Julie Beckstead**, biology. Each year over the next five years the 70 program participants will attend a meeting where a variety of professional development activities are offered.
- Sodexo was named Employer of the Year by Arc of Spokane for its commitment to diversity and inclusion.
- Pacific's addition to the West Coast Conference in fall 2013 will bring membership to 10. That will make for easier scheduling, said Athletic Director **Mike Roth**. The league basketball schedule will begin a week earlier, and Gonzaga will have two fewer non-conference games to schedule. "We will still schedule nationally. The new schedule will not impact TV contracts within the league or with ESPN, or with (Gonzaga TV partners) KHQ and Root Sports," Roth said.

Do bags really fly free?

Associate Economics Professor and Centioli Fellow **Kevin Henrickson** was chatting with undergrad John Scott about the student's hope to attend graduate school. Scott had the academic base he needed, but was missing research experience. In the same conversation Scott mentioned he was flying home to Philadelphia on Southwest Airlines, and the two began to wonder what kind of an impact baggage fees have had on profitability and demand for tickets.

Out of that conversation grew a research project between the student and his mentor, and later a study that Henrickson and colleagues **Gerhard Barone** and **Annie Voy** conducted on how the stock market reacts to public announcements about baggage fee increases. What Henrickson and Scott determined was firms charging baggage fees lower their ticket prices to appear more competitive, and that a traveler with one checked bag will pay \$.76 more for every \$1 increase in baggage fees. These fees also have allowed Southwest to differentiate itself and charge higher airfares on routes in which they compete with airlines charging baggage fees. Specifically, a passenger can expect to pay \$.73 more on Southwest for every \$1 increase in baggage fees on the same route.

When Henrickson, Barone and Voy studied baggage fee increases on stock performance, the results indicated that the initial announcements led to negative abnormal returns for the announcing firm and other competing airlines, as they were interpreted as a sign of industry weakness. However, the results also show that subsequent increases in baggage fees, which had been shown to positively impact the airline's financial performance, are associated with positive abnormal returns.

Henrickson's work with his student was rewarding, he said. "I learned what I can ask of an undergrad student. The level of knowledge is not the same as with a grad student. It was amazing to see the growth John had," Henrickson said.

Scott will begin work this fall on a Ph.D. at New Mexico.

"I love my job," Henrickson said. "Having the Centioli Fellowship to recognize my hard work helps to keep me motivated to strive to be a better teacher and scholar."



NOTEWORTHY

New Hires:

Gail Lewis, general maintenance, Plant Services; **Andrea Parrish**, digital marketing specialist, Law School; **Ronna Madden**, custodian, Plant Services

New positions/Promotions:

Kay Bachman, director, IT Project Management Office; **Steve Haley**, project manager/business analyst, IT Services; **Jim Jones**, director, IT Operations; **Kaihehau Uahinui**, DBA and ERP architect; **Laurie Hanlon**, integrated system specialist/budget analyst; **Bill Kostelec**, digital media production and software training specialist; **Barbara Ratcliff**, production assistant II, Financial Aid; **Louisa Diana**, associate director, Loan Administration

Goodbyes:

Roxy Kasman, Controller; **Lettie Clark**, institutional loan program manager, Institutional Loans; **Charlie Potter**, acquisition assistant III, Law Library; **Matthew Strohmeier**, system administrator, CCNSS; **Dennis Kalina**, associate athletic director; **Devon Thomas**, director of annual giving, Athletics

Anniversaries:

20 **Laura Gatewood**, director of stewardship, University Relations

10 **Mikhail Mitin**, custodian specialist III, Plant Services

5 **Ray Giacoletti**, assistant men's basketball coach, Athletics;

Patty Hallinan, web fulfillment manager, Bookstore; **Samuel Jennings**, custodial lead, Plant Services; **Michael Luce**, custodian I, Plant Services; **Steven McCrorey**, physician, Health Center; **Carol Osenga**, program coordinator, Annual Giving, University Relations; **John Parks**, assistant director, Career Center; **Allison Sather**, program assistant III, Leadership and Administration, School of Education; **Amy Walker**, assistant director, Parent Programs

Cradle Call:

James Ryan, assistant A/V tech in Campus Services and his wife Mukti recently had a baby girl. Molesha was born April 16.

FOCUS ON ... Crane brings passion

Teresa Crane lived the Gonzaga experience as a student. She toyed with the idea of trying out for the GU intercollegiate volleyball team, but chose intramurals instead. During her college days (2003-2007) there were no club teams, which might have been just the right fit.

But since 2008 Gonzaga has supported club volleyball, and this year Crane, program specialist in organizational leadership, took the head coaching job of the women's club team and led the Zags to a national championship at the National Collegiate Volleyball Federation games in Kansas City last month.

The team had finished just fifth place out of 15 teams in its own league, which perhaps fueled a passion to perform better than it had. "I invited nine girls; three seniors, five juniors, one freshman (out of 24 in the club program). They were so fired up to win," Crane said. "They played for each other. Their chemistry was high. I don't think anyone could have stopped them."

The Zags club team advanced through the competition without losing a match.

Crane promises to be back at the helm for another season. Tryouts will begin in late September. Practices will continue twice a week throughout the fall, winter and early spring. First matches are scheduled for October. In the meantime, back to work at Tilford.



Teresa Crane, part coach, part cheerleader.

From Benin to bikes, Silliman likes his Gonzaga fit

Steve Silliman is an unpretentious guy. That's one of the things that really stood out when he interviewed for his new job as dean of engineering and applied science at Gonzaga, said **Paul Nowak**, acting engineering dean.

"When he came for his interview he learned that one of our staff member's moms had died," Nowak said. "He found someone who ran him down to Auntie's Bookstore and he picked up a book that had helped him through his own mother's death, for this staff member. I think that's the kind of person we were looking for."

Silliman, a hydrology engineer, has spent the last 26 years as a faculty member at Notre Dame. In 2011, he served as the Darby lecturer, an internationally renowned program, and presented 60 speeches around the world, in Europe, Africa, Asia, Australia and on this continent. "My lectures were based on my work in Benin where I was infamous for doing crazy lab experiments on groundwater," Silliman said.

"Dr. Silliman brings to Gonzaga a passionate commitment to undergraduate engineering education, a track record of providing international research opportunities for engineering students, and professional networks that will benefit our students and our faculty in the school," said Academic Vice President **Patricia O'Connell Killen**.

When he moved from Tucson to South Bend in 1986, Silliman told his new dean that he might only be there five years because he and his wife Julie really enjoyed the mountains. It took longer than expected, but he couldn't be more pleased to be in the Northwest where he can see the mountains from campus.

"I do love to ride my bicycle," Silliman said. "I ride all year in

South Bend. I rode from Bozeman to Tucson. I love to be around my kids (three boys, 22, 18 and 13). I love backpacking and photography. We try to be very quiet about it, but we are driven by our faith. I love the Jesuit tradition and using your schooling and your talents to serve others."

Silliman says he'll spend his first year asking a lot of questions, discerning what's important from his faculty and students, and making connections with alumni, industry partners and advisory board members.

"We have a tremendous opportunity for our undergraduate students, if we do the curriculum right, to put them in positions such that they are the students being sought for graduate programs," Silliman said. "I also think there is a strong spirit among faculty and students and across disciplines to look at service nationally and internationally for undergraduate learning opportunities. Dennis (Horn) has done a spectacular job getting students out into industry. I'd like to keep that up. I will challenge alumni to start building a foundation for endowment funding to bring in more top-notch teachers who have life experience, and funding for students to develop some great opportunities. The National Science Foundation funds research for undergrads, 300 to 400 sites per summer with top-notch projects. I'd like to see GU students being sought for those programs."

Silliman begins July 1 with no preconceived notions about what to expect, but with antennae up. "He mentioned to me that he needs somebody to come and tell him when he's wrong or when he's off track," Nowak said. As Silliman noted, "We all have our weaknesses."

Books celebrate Gonzaga, its people

Two books about Gonzaga are in the works, in conjunction with the University's 125th Anniversary and the law school's Centennial. "Celebrating Gonzaga: The University and Its People," traces the University's history starting with its tenacious founder, Father Joseph Cataldo, S.J. The second, "Celebrating Gonzaga School of Law: The First Hundred Years," is the first history to be written of the law school.

The GU book is rich with stories of Gonzaga's people: the Jesuits who have given their lives to God's calling, the lay faculty and staff whose intellect and faith have connected with and transformed generations of students. The history of the law school is based upon more dedication, from the so-called early "million-dollar" faculty on through the decades.

"Working on the books has been fascinating," said Marny Lombard, MarCom editor. "Learning about women like Maggie McCrow, who doted on students here for 30 years while she raised 11 children, or Helen Grigoire, the first woman to graduate from the law school – to say nothing of the academic prowess of faculty and students right from the start of both institutions – has given me a wonderful window into the past."

Both books will be available this fall. To reserve either limited-edition book, at no cost now, go to Gonzaga.edu/anniversarybooks. Great Christmas gifts for the Zag in every family.

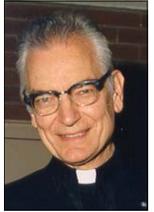
Anniversary Events

Following are some of the special events planned in commemoration of Gonzaga's 125th anniversary and the School of Law Centennial. A complete list of events will be available when the official website (gonzaga.edu/125) goes live May 11.

June 21	Noon	Feast of St. Aloysius Gonzaga Mass and BBQ
Sept. 17	4-6 p.m.	Historic First Day campus celebration and BBQ
Sept. 20	7 p.m.	Law Centennial Speaker Scott Turov
Oct. 13-14	8, 3 p.m.	125 th Anniversary at the Spokane Symphony
Oct. 19-21		Zagalooza All-class Reunion/Fall Family Weekend
Dec. 12	3-7 p.m.	Bozarth Mansion Centennial, A Yuletide Open House
April 11	6 p.m.	Ignatian Gala
April 20-21		Law Centennial All-class Reunion and Centennial Gala
Fall/winter	TBA	National Gonzaga Day

Fr. Nigro's life, so far, recounted

A former student of Father Armand Nigro, S.J., and her husband are working with The Ministry Institute at Gonzaga to create several booklets and DVDs reflecting on Fr. Nigro's life.



The work is a collection of interviews with Fr. Nigro, remembrances from letters to and about Father, stories shared word-of-mouth, and articles from his "A Matter of Maturity" series that ran in the Inland Register Catholic newspaper.

Catherine Reimer of Chewelah was a student of Fr. Nigro's at Seattle University, and husband John is the former educational director of the Bureau of Indian Affairs in the Northwest. Both are Inupiat. She credits Fr. Nigro, 84, with honoring her culture and helping her to integrate the native culture with her deep sense of Christianity.

The Reimers conducted five interviews with Fr. Nigro, and each will be the subject of a booklet, ranging from his early life as a priest and his ministry, to questions of spiritual direction, vocation, ministry, and aspects of his human development in the priesthood.

Audio tapes of Father's teachings and talks, including his travels of the holy land, will be presented as DVDs.

At its annual fundraiser on May 22, The Ministry Institute will have a sample of Fr. Nigro's writing and more information regarding the project. TMI is hosting the production of Annie at the Civic Theatre, and will provide a pre-show reception and raffle in addition to the musical. Tickets for the show and reception are \$45, \$20 for children under 14. Reception begins at 6:30, show at 7:30 p.m. Wine and gourmet hors d'oeuvres will be served.

Summer renovations under way

Multiple improvements are coming to Gonzaga buildings this summer, including:

- elevator overhaul in College Hall, out of service for two months; a temporary ramp has been installed behind College Hall
- new windows for Dooley, Cushing, Chardin, Crimont, Roncalli, and Marian halls
- new roofs on Rebmann, Campion, Alliance, Lincoln, Sinto

Apartments, and the Theater/Dance Studios

- new offices for the Virtual Campus on Tilford fourth floor
- renovation in College Hall 303, President's Conference Room, engineering labs in Herak
- replacement furniture, carpeting and curtains in Crimont, Dooley, Chardin, a portion of Madonna, Corkery and Dussault, as well as Burch, Ritter and Lamplighter apartments.



Faculty honored for outstanding achievement, service

The following faculty members were honored at the Academic Convocation as exemplary faculty, unless specifically noted for other accomplishment. Front row: Jessica Maucione, Faculty Diversity Leadership Award; Fr. Mike Cook, S.J., Professor Emeritus; Joanne Smieja; Andrea Bertotti Metoyer; Kay Carnes, Professor Emeritus. Middle row: Fr. Tim Clancy, S.J., Faculty Service Learning Award; Kirk Anders; Shawn Bowers. Back row: Christopher Stevens; Matthew Rindge; Charles Salina; Molly Pepper; Paul Buller; Jon Iascoff.

Greening up campus

Gonzaga is one of 11 Washington enterprises being honored May 1 as Recycler of the Year by the Washington State Recycling Association. The evening banquet at the Davanport Hotel will recognize organizations, businesses and individuals for outstanding recycling achievements.

Gonzaga formed an Advisory Council on Stewardship to review energy use and propose ways to increase environmental awareness and education. As a result, Gonzaga has achieved a 25-30-percent reduction in garbage by recycling, composting and implementing innovative waste reduction policies, including banning bottled water and using online course evaluations.