

Spirit

A newsletter for faculty and staff

Volume 9

Issue 1

Numbers through the roof for U. M. retreats

University Ministry retreat programs have become so popular that several retreats filling to capacity and beyond. As problems go, it's a nice one to have.

"The decision by students to become involved in the development of their spiritual lives and religious commitments happens when they sense that Gonzaga's invitation to it is extended courteously, when they know that University Ministry pays close attention to who they are and knows how to recognize God's presence in each of them, and when students who have connected with our retreats are positively affected and encourage their classmates to go on the retreats," said Father **Rick Ganz**, S.J., director of University Ministry.

Over the last three years, the number of students attending Freshman Retreats has more than tripled from 68 to 215. Applicants for student leadership positions show even more growth for the period, rocketing from the same five student leaders all year, to 79 student leaders. Last spring, 86 students sought leadership roles with this year's Freshman Retreats, so many that some were turned away.

This year's retreat schedule includes five freshmen retreats, four Cardoner retreats, four Search Retreats, a Senior Retreat, and two new Law Student Retreats. Held at the Bozarth Mansion, the freshman weekend retreats include a "teaching" Mass, an interactive conversation with a Jesuit priest, small group activities, talks given by students, square dancing, hiking and games, as well as time for reflection and discussion. **Megan McCormick** will coordinate this year's freshman retreats.

"The main thing that we would like faculty and staff to understand about our retreats is that the students really care about what happens to them (and because of them) during the retreats. Part of what matters to the students is that the retreats



University Ministry staff from left, at rear: Megan McCormick, Cindy Perry, Fr. George Morris, Fr. Tom Kraft, Fr. Bill Hausmann, Michelle Nilsen, Sister Laura Michels. Front, from left: Fr. Rick Ganz, Florence Robins and Gary Rombach.

show them how to live their spiritual lives more out in the open. When they do this, they more easily understand what God is up to with them inside their educational endeavors and through their friendships with each other," Fr. Ganz said.

"If faculty and staff learned also how better to let the students see them in their own spiritual and religious commitments, revealing this according to the courteous and educative purposes of a Jesuit education, then it would support the students and what they learn on the retreats."

The Cardoner Retreat was founded two years ago by Fr. Ganz as a means for students to reflect deeply on their experience of friendship, and how "we choose our friends; God finds us through the friends we choose." By last year,

each of four Cardoner Retreats was taking between 24-28 students (out of 28 available slots). On the final retreat of the year, it too was oversubscribed and had to turn students away.

Coordinating the new Law School Retreats in October and February is **Gary Rombach**, who comes to Gonzaga this fall after 17 years at a Jesuit high school in Portland. "In the Jesuit tradition of finding God in all things we will focus on 'Finding God in Law School.' Students will use the Examen (a daily reflective exercise) as a way of looking for God in their lives during this hectic and frequently stressful time of their lives," Rombach said.

Year of transition opens with challenges, questions and common cause

Interim Academic Vice President **Thayne McCulloh**, who surely occupies one of the more challenging positions on campus this year, spoke to faculty last week about his priorities in this year of transition. Primary among those was the support of faculty. As part of preparing for a new permanent AVP, McCulloh also spoke of holding meaningful conversations about growth, distance learning and study abroad programs. A lay-Jesuit collaborative initiative, to be created through a series of conversations over the year, is another priority of McCulloh's.

McCulloh has 17 years' service at Gonzaga as an administrator. So he reached out to faculty to underline what he holds dear and in common with them: "I find the experience of learning at this Jesuit university to be fundamentally transformational. I believe that supporting and facilitating that experience for others is worth devoting your career to." He underlined the importance of faculty to students' experience in and beyond the classroom. "They need you. They grow here because of the effect that you have on them."

In the context of educating the whole person,

McCulloh touched on other elements of today's reality, including the effect of students' use of ipods and cell phones, and the irony of handling these technological advances while students show a comparative lack of coping skills. He also suggested that if faculty have something to say to students about alcohol use or behavior, they go ahead and say it.

Other developments at the start of the academic year include the following:

- Associate Professor **David Boose**, biology, has agreed to serve as interim director of the Center for Teaching and Advising. Fall events will be announced later this month. A faculty mentoring program will start this semester.
- The Faculty Assembly's meeting later this month will include discussion about growth.
- Professor **Mike Herzog**, English, will continue in his role as senior faculty advisor.
- The phased retirement policy for faculty is approved and in operation.
- Classes on the morning of Oct. 3 will be cancelled so that faculty can join in conversations about outcomes assessment.



Orientation: Student volunteers handle a mountain of planning.

- The accrediting agency found progress in the university's assessment work after its visit last April, but has asked for continued focus on assessment of the Core Curriculum.
- Conversations about Gonzaga's Core Curriculum and what an ideal Core might look like will take place under the leadership of Herzog and **Patricia Terry**, newly named associate dean of the College of Arts and Sciences and associate professor of English.

AROUND CAMPUS

- Food is the interdisciplinary topic of the year. Incoming freshmen read "The Omnivore's Dilemma," by Michael Pollan, an exploration of the American food industry. September events include a talk by Brother **David Andrews** of the National Catholic Rural Life, titled "Eating is a Moral Act." Sponsored by Catholicism for a New Millennium, the talk will be held at 7:30 p.m., Sept. 6, in the Barbieri Moot Courtroom. A viewing of documentary "Broken Limbs: Apples, Agriculture and the New American Farmer," with discussion to follow will take place at 7 p.m., Sept. 26, in the Wolff Auditorium of Jepson Center, sponsored by the GU Forum.
- Dedication of the Kennedy Apartments, named in honor of **Duff Kennedy** and his late wife, **Dorothy**, will take place at 4 p.m., Sept. 28. Duff Kennedy has given several works of art to be hung in the Kennedy Apartments.
- **Scott Franz**, Bookstore; **Gail Snyder**, School of Education; and **Therese Covert**, College of Engineering and Applied Science, rode the Seattle to Portland Bike Trek this summer. "It is amazing what your body will do when you are good to it and when you push it. I will be 55 and averaged over 14 miles an hour both days. Until last March, the greatest distance I had ridden was 30 miles. So, get in shape and go for it," Covert said.
- Gonzaga Visiting Writers Series will open the year with a reading by poet **Herman Asarnow**, at 7:30 p.m., Sept. 18, Teleconference Room, Foley Center. The series is organized by **Tod Marshall**, associate professor of English, and sponsored in part by Humanities Washington.
- For its class gift, the **Class of 2007** raised \$4,253 from 156 donors to benefit various causes including the Senior Scholarship, Great Teachers Program, Student Life activities and individual departments.

Construction work, large and small

Construction work continued across campus this summer on projects large and small, from a new main entrance to the University to refurbishment of portions of various buildings across campus.

"We will be working on the plaza in front of the Admin Building as well as the West Mall throughout the fall and probably next spring," said **Ken Sammons**, director of Plant Services. "Kennedy II is under way. That work will continue for the next year. The PACCAR Center will continue through next summer. We are currently working on preliminary designs for a future soccer complex, portions of which could start this fall."

Renovations of the lower level of the Admin Building for University Relations will continue into September or early October. Fire suppression

systems were completed in Burch Apartments, and are nearly done in the Dussault apartments. All campus residence halls and apartments will now have fire suppression systems.

"On the west side of campus, work on the Fuller Building is under way for the development of six 35-person classrooms and up to 60 offices, to be located on the first and second floors. We will work over the next few months to get that building enclosed for the winter and to re-establish basic utility systems," Sammons said.

Also in design phase are plans for a new freshman residence hall, with a tentative location south of Catherine-Monica Residence Hall. Planning for a parking garage on the block bounded by Boone, Hamilton, DeSmet, and Cincinnati is under way as well. It is being designed in anticipation of a future new Student Center, which will be located in the vicinity of the current COG.



Chris Czech of Walker Construction works on renovation of the Admin Building lower level.

NOTEWORTHY

New Hires:

Nichole Bogarosh, program assistant II, School of Education; **Craig Ebert**, custodian in training, Plant Services; **Jesse Etter**, arena custodian, Plant Services; **Megan Ewens**, counselor, Admissions; **Ray Giacoletti**, assistant men's basketball coach, Athletics; **Patty Hallinan**, cashier, Team Store; **Diana Ithomitis**, retreat center coordinator, Campus Services; **Samuel Jennings**, custodian, Plant Services; **Ken Johnson**, employer outreach director, Career Center; **Linda Kawaguchi McLane**, associate professor/director, Chastek Library; **Jaime Larson**, senior accountant, Controller's Office; **Michael Lavoie**, system administrator, School of Law; **Barry Loe**, officer, Security; **Michael Luce**, custodian, Plant Services; **Marc Manganaro**, dean, College of Arts & Sciences; **Elizabeth Marshall**, program assistant II, Admissions Visit Office; **Trevor McCrorey**, physician, Health Center; **Steven Men-carini**, residence hall director, Housing; **Susan Millar**, secretary, Sports & Physical Education; **Ruthann Miller**, development officer, School of Law; **Lisa Misphey -Fortier**, assistant women's basketball coach, Athletics; **Michelle Nilsen**, coordinator of Ignatian education, University Ministry; **Carol Osenga**, administrative secretary II, University Relations; **John Parks**, internship manager, Career Center; **Jessica Porras**, residence hall director, Residence Life; **Sarah Reijonen**, program assistant II, Athletics; **Nicole Sakraida**, residence hall director, Residence Life; **Allison Sather**, part-time assistant to project manager, Student Life; **Charles Skirko**, operator, Switchboard; **Jason Varnado**, program assistant III, DREAM; **Amy Walker**, development assistant III, University Relations; **Khalil Zewahreh**, accounting assistant II, Student Accounts.

Goodbyes:

Triana Allen, assistant women's basketball coach, Athletics; **Bob Bartlett**, director of intercultural education, Unity House; **Susan Berg**, assistant professor, Nursing; **Dale Byrd**, mail services clerk, Plant Services; **Kathy Casey**, secretary, Sports & Physical Education; **Susan Cerutti-Jensen**, events & stewardship specialist, University Relations; **Nancy Crotty**, physician, Health Center; **Allan Englekirk**, associate professor, Modern Languages; **Maura Flood**, associate professor, School of Law; **Morgen Flowers**, residence hall director, Housing; **Stephen Freedman**, AVP, AVP's Office; **Dennis Garvey**, assistant professor, Physics; **Chad Gunn**, assistant golf coach, Athletics; **Sharon Healy**, instructor, Nursing; **Geoffrey Hodge**, instructor, Nursing; **Tera Lessard**, resource program coordinator, Disability Resources; **Mary Jo Leveque**, director, Health Center; **Nicholas Mangini**, student life coordinator, Gonzaga-in-Florence; **Megan Marshall**, program assistant III, Student Life; **Laura Mathisen**, web manager, School of Law; **Colleen McCullough**, residence hall director, Housing; **Sarah Meissel**, freshman retreat coordinator, University Ministry; **Mary Mendenhall**, assistant manager, Student Publications; **Paige Merrigan**, counselor, Admission; **Erik Mertens**, Search retreat coordinator, University Ministry; **Pat Mulick**, assistant professor, Psychology; **Kay Nakamaye**, professor, Chemistry; **Sue Newman**, secretary, Counselor Education; **Robin O'Quinn**, assistant professor, Biology; **Stan Parrish**, planned giving director, University Relations; **Doug Pierce**, instructor, Philosophy; **Andrea Proctor**, counselor,

Institutional Loan Office; **Glen Putyrae**, head women's crew coach, Athletics; **Crystal Roberg**, senior academic records evaluator, Admission; **Mary Sagal**, instructor, English; **Dawson Schultz**, assistant professor, Philosophy; **Robert Stiger**, associate professor, Mechanical Engineering; **Brian Vandendries**, instructor, Nursing; **Joy Wagner**, assistant director of foundation relations, University Relations; **Daniel Wessman**, field officer, University Relations; **Ann Wolf**, associate professor, Education; **Attila Zink**, assistant professor, Exercise Science.

Promotions/New Assignments:

Allen Albano, to locksmith IV, Plant Services; **Sergey Aleksandrov**, to custodian III, Plant Services; **Sajt Alijagic**, to custodian II, Plant Services; **Joan Allbery**, to director of administrative operations, Administration & Planning; **Beata Arciszewska-Russo**, to instructor, ESL; **John Bogar**, to auto CAD drafter, Plant Services; **Carol Bradshaw**, to administrative secretary II, School of Education; **Joann Bruce**, to

DREAM; **Shannon Sanders**, to custodian I, Plant Services; **Erin Shields**, to assistant director of Gonzaga Alumni Mentor Program (GAMP), University Relations; **Sharon Straub**, to director professional certification, School of Education; **James Sutterman**, to locksmith II, Plant Services; **Patricia Terry**, to associate professor of English and associate dean of College of Arts & Sciences; **Heather Teshome**, to academic curriculum specialist, Registrar's Office; **Anne Thompson**, to client services manager, Registrar's Office; **Wendy Thompson**, to director of tribal relations, Office of Intercultural Relations; **Todd Ullrich**, to groundskeeper III, Plant Services; **Valerie Vissia**, to receptionist, Career Center; **Joann Waite**, to director of sponsor research & programs, Institutional Grant Office; **Todd Wood**, to painter V, Plant Services.

Anniversaries:

40 **Alfred Morisette**, associate dean, College of Arts & Sciences; **Anthony Via**, director of development, Gonzaga-in-Florence.

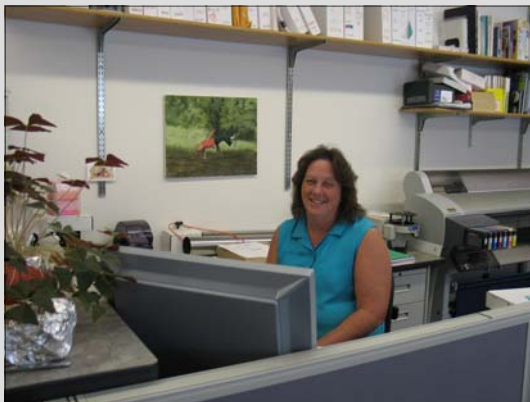
Is 31 years a record?

In a highly unscientific survey, Spirit has concluded that Nancy Masingale of Faculty Services has occupied her office space the longest of any current Gonzaga employee – 31 years.

"I love that my office is bright and cheery with a lot of windows. I also love that I get to deal with just about everyone in the University since we are a centralized service. I love being located in the Admin Building since I know a lot of its history and special stories from the late Father Art Dussault, S.J. I have been in this office for so long it is home, and GU is another family to me."

Any down-side to Masingale's office? "I could live without being so short of space. And I could live without the large yellow generator outside of the window, but I am really glad that it is there when we need it."

If anyone out there has worked more years in the same office space, please contact Spirit editor Marny Lombard, ext 6128.



Nancy Masingale started at Gonzaga on Sept. 20, 1976, and has occupied the same office from that day to this.

customer service assistant II, Plant Services; **Thomas Buck**, to senior system administrator, CCNSS; **Kay Carnes**, to associate dean, School of Business; **Ashlee Christainson**, to coordinator, Human Resources; **John Correia**, to telecomm tech III, Plant Services; **Claire Davis**, to counselor, Admissions; **Todd Dunfield**, to associate director, CCASL; **Scott Ekstrom**, to classroom M/M tech lead, TES; **Greg Francis**, to director, ITS/CCNSS; **Michael Grabowski**, to computer operator specialist/vet advisor, Registrar's Office; **Teddy Haile**, to user services tech, College of Arts & Sciences; **Debreana Hanna**, to secretary, School of Education; **Darby Harrington**, to office assistant, School of Education; **Carol Huston**, to grad program specialist, Registrar's Office; **Jim Jones**, to IT security manager, CCNSS; **Rick Jones**, to associate vice president, Finance; **Roxy Kasman**, to controller, Controller's Office; **Nancy Marcus**, to alumni program assistant III, University Relations; **Anthony Martinez**, to custodian I, Plant Services; **Thayne McCulloh**, to interim AVP, AVP's Office; **Cory Mitchell**, to groundskeeper I, Plant Services; **Mikhail Mitin**, to custodian specialist III, Plant Services; **Richard Mullen**, to custodian I, Plant Services; **Jinny Piskel**, to director, Graduate School of Business; **Robert Prusch**, to professor, Biology; **Kevin Reese**, electrician II, Plant Services; **Maryann Rinderle**, to office coordinator, AVP's Office; **Karen Sandall**, to program coordinator,

arts, University Relations; **Grigore Braileanu**, professor, Electrical Engineering; **Robert Bryant**, professor, computer Science; **Michael Carey**, director and associate professor, Professional Studies; **Eric Kincanon**, professor, Physics; **Sam Leigland**, professor, Psychology; **Joy Milos**, associate professor, Religious Studies; **Gail Nord**, associate professor, Math; **Peter Pauw**, professor, Biology; **Mark Schrader**, associate professor, Finance; **Diane Tunnell**, associate professor, Physical Education; **Judith Zwiefel**, senior faculty assistant, Biology/Chemistry.

15 **Richard Almanza**, warehouse worker IV, Plant Services; **Deborah Booth**, associate professor, Teacher Education; **Daniel Butterworth**, associate professor, English; **Dennis Conners**, assistant professor, Leadership; **William Ettinger**, professor, Biology; **Martha Gonzales**, associate professor Modern Languages; **Scott Hedin**, assistant professor, Operations; **Mary Jeannot**, associate professor, MA/ TESL; **William Kostelec**, photo/graphic artist, Technology Education Services; **Robert LaPointe**, associate vice president, University Relations; **Nhi Le**, custodian specialist IV, Plant Services; **Daniel Mahoney**, associate professor, School of Education; **Daniel McCann**, professor, Exercise Science; **Kay Mohr**, administrative secretary II, Housing & Residence

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Focus On ... **Bookstore crew braces for heavy traffic**

There's a hurricane bearing down on the Gonzaga Bookstore, as happens every year at this time. Fall Semester is the name of this particular storm. Fortunately, the bookstore crew has plenty of long-timers who they know what they're in for.

"This next month is going to be very hard work and an awful lot of fun," said **Gail Lancaster**.

"I like watching the freshmen and their parents. I think sometimes the parents are more nervous than the kids are. But you can see them relax when they realize we're going to take pretty good care of them," said temporary worker **Laurel White**, who works at the start of each semester.

English 101 is one of the most central core courses at Gonzaga. But there's nothing simple about it at the bookstore.

"We have 16 sections of English 101, and each one of them requires different books," says **Scott Franz**, textbook manager. He eyes a row of shelves marked with pink slip after pink slip, each identifying a different stack of books. "We keep a pretty sharp eye on the freshmen to make sure they're getting the right books for their section."

Why so many choices? "Gonzaga is all about academic freedom," Franz says evenly. After 14 years, it takes more than this to faze him. But the addition of the new GU Apparel Store on Ruby and a nearby warehouse? That adds a new level of complexity for the entire crew.

Nick Carter, chief of shipping and receiving, has



From left: **Nick Carter**, **Gail Lancaster**, **Sundae Garner**, **Scott Franz**, **Barbara Warner**, **Patty Hallinan**, **Dave Heinze**, **Monica Chapman**, **Jodi Fogus**. Missing: **Brother Steve Souza**.

been aboard for 10 years. He regained his sanity and lost about 30 pounds, he says, after the wear and tear of his previous job as foreman of a federal warehouse. "And I feel about 20 years younger." Nowadays, gosh, all he has to do is juggle 40-pound boxes of textbooks.

Technology has helped enormously. Advance online purchases of textbooks have smoothed some of the stress out of the start of the school year. Even still, when the bookstore Web site specifies "No Textbook Required" for a certain course and a few harried students add that to their shopping basket, the most the crew can do is to ensure they're charged the right price, which is, of course, \$0.

specialist, Biology: **Patsy Fowler**, assistant professor, English; **Dan Garrity**, assistant professor, Communication Arts; **Andrew Goldman**, assistant professor, History; **Robert Hauck**, assistant professor, Religious Studies; **Elizabeth Kennedy**, planned giving administrative secretary, University Relations; **Daniel Law**, assistant professor, Accounting; **David Lindsay**, director, Student Activities; **Tommy Lloyd**, assistant men's basketball coach III, Athletics; **Thomas McKenzie**, associate professor, Mathematics; **Anjaela Mertens**, tech III, Library Services; **Albert Osborne**, associate professor, Communication Arts; **Shannan Palomba**, secretary, Special Education; **Shalon Parker**, assistant professor, Art; **Rodolfo Pagsanjan**, conference manager, Campus Services; **Megan Self**, buyer II, Plant Services; **Sonja Steele**, secretary and coordinator for CED, School of Engineering and Applied Science; **Joan Sarles**, assistant dean, admissions; **Kari St Martin**, assistant volleyball coach, Athletics; **Sharon Straub**, director professional certification, School of Education; **Bradley Striebig**, associate professor, Civil Engineering; **James Thayer**, assistant professor, English; **Michael Thompson**, assistant men's soccer coach, Athletics; **Virgil Thompson**, instructor, Religious Studies.

Cradle Call:

Jonathan Isacoff, assistant professor, Political Science, and wife Ann Roberts are the parents of Elizabeth. Born April 21 she was 7 lbs, 15 oz. and 20 inches; **Kelly Krusee**, assistant director, Academic Services and her husband Eric Gholson are the parents of Edith Hayes. Born May 23 she was 9 lbs. 1 oz and 20 inches; **Tommy Lloyd**, assistant men's basketball coach, Athletics, and wife Chanell are the parents of Maria. Born May 10 she was 7 lbs. 2 oz and 20 ½ inches; **Michael Thompson**, assistant men's soccer coach, Athletics and wife Molly are the parents of Natalie Paige. Born July 20 she was 6 lbs. 15 oz. and 18 ½ inches.

Enrollment at a glance

This year's freshman class is the largest in Gonzaga's history.

Freshmen: 1,046

Transfers: 208

Entering GPA: 3.69, compared to 3.72 last year

Composite SAT: 1184, compared to 1195 last year

Gender balance: 47 percent male / 53 percent female

Selectivity: 69 percent (compared to 67 percent last year)

Diversity: 14.22, (compared to 15.2 percent last year)

Geographic mix: 55 percent out-of-state, 45 percent in state, compared to 45 percent out-of-state last year)

Undergraduate total: 4,426

Overall enrollment: 6,931

Master's level students: 1,811

Doctoral students: 89

Law students: 564

These are preliminary figures.

Fall Sports Home Games

Soccer played on Martin Field

Volleyball played in Martin Centre

September

1	VB	Morgan	1 p.m.
1	VB	Boise	7 p.m.
3	VB	Montana	7 p.m.
7	MS	Washington	4 p.m.
7	WS	Wash. St.	2 p.m.
21	WS	Utah St.	3 p.m.
28	WS	Idaho St.	3 p.m.
30	WS	Santa Barbara	1 p.m.

October

2	WS	Boise	3 p.m.
4	VB	Pepperdine	7 p.m.
6	VB	Loyola Mary.	1 p.m.
13	VB	Portland	2 p.m.
14	MS	San Diego	2 p.m.
25	VB	Santa Clara	7 p.m.
25	WS	Santa Clara	1 p.m.
26	MS	Portland	2 p.m.
27	VB	St. Mary's	5 p.m.
28	WS	San Diego	12 p.m.

November

2	MS	San Francisco	2 p.m.
4	MS	St. Mary's	12 p.m.
10	WS	Pepperdine	1 p.m.
15	VB	San Diego	7 p.m.
16	MS	Santa Clara	1 p.m.
17	VB	San Francisco	1 p.m.

MS = Men's Soccer

WS = Women's Soccer

VB = Volleyball

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Life: **Vicki Olson**, director, Health Center; **Stephanie Plowman**, associate professor, Foley Center; **Brenda Roske**, payroll/accounting assistant I, Controller's Office; **Steven Schennum**, associate professor, Electrical Engineering; **Robert Spittal**, associate professor, Music; **Nancy Staub**, professor, Biology; **Brian Steverson**, associate professor, Philosophy; **Rosanne Whitney**, custodian shift supervisor IV, Plant Services; **Nancy Worsham**, associate professor, Psychology.

10 **Margie Brickner**, acquisitions assistant III, Chastek Library; **Father Timothy Clancy**, S.J., associate professor, Philosophy; **Douglas Eil**, data network tech, CCNSS; **Bambi Feehan**, housekeeper, Ministry Institute; **Barbara Goehner**, cataloging & stack maintenance assistant III, Chastek Library; **Mardell Grayhek**, program assistant III, Nursing BSN; **Brett Hendricks**, computer labs manager, College of Arts & Sciences; **Connie Hickman**, program assistant III, MOL On Line; **Dennis Horn**, dean, School of Engineering & Applied Science; **James Hunter**, assistant professor, ESL; **Diana Lartz**, word processor, Faculty Services; **Mark Machtolf**, head baseball coach, Athletics; **Edward Martz**, mechanical technician, Mechanical Engineering; **Patrick Nowacki**, manager/engineer, CCNSS; **Bette Ressa**, accounts payable clerk, Controller's Office; **Kathy Sherrick**, development administrative secretary II, University Relations; **Brenda Warrington**, graphic design/web specialist, Foley Library; **Lisa Whitcomb**, programmer/analyst, CCNSS.

5 **Sergey Aleksandrov**, custodian II, Plant Services; **Shawn Bagnall**, assistant crew coach, Athletics; **Julie Beckstead**, assistant professor, Biology; **Mirjeta Beqiri**, assistant professor, Operations; **Laura Brunell**, associate professor, Political Science; **Janice Carruthers**, program assistant III, Registrar's Office; **Heidi Doolittle**, instructor, ESL; **Ann-Scott Ettinger**, lab