



TESTIMONIALS FROM SLP

“I learned so many practical skills at the SLP that I feel like I just went to graduate school and graduated with a PhD!

I truly believe this has been the most profitable training I ever attended. First of all, I was alert the whole time and in “learning mode”. I attribute this to the active learning teaching style you use. And even two weeks later, I really remember things!

Secondly, the skills taught are ones I really needed to know. **Already I have sorted out some potential conflicts by using intent and impact.** I’ve been able to determine what type of decision was best for some scenarios and who should be involved and why. I have told the analytic people I work with how much I appreciate them.

I am excited about the “common language” that we can have at Gonzaga as more people attend SLP and as these skills are taught, discussed, and used at many different levels throughout the university.

And for those expressive social extroverts like myself, it was really FUN.”

*Cecelia A. McMullen
Circulation Supervisor*

“The material was presented clearly and concisely and related so well to Gonzaga. Very professional training! ... I found myself wishing at the end that we had more time together to keep going. Maybe another half-day??”

Anonymous

“[I gained] a better understanding of the issues I face day to day as a supervisor and how to deal with those issues more effectively.”

Anonymous

“Jason,

Thanks to you and the other HR Staff for all of your hard work and commitment to S.L.P. It was a valuable experience and definitely worth the time. I will not only implement the ideas I learned at SLP, but work to promote these ideas to others.”

*Erik Blackerby
Multimedia & Software Training Mgr., ITSS*

“I really enjoyed learning about the experiences of others, which reinforces that everyone deals with many of the same issues. Discussion was really enjoyable for me and was validating.”

Anonymous

“Excellent. This is one of the most important things GU has needed and needs for the future.”

Anonymous



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“The instructors were knowledgeable about the topic and added personal anecdotes when applicable. Three days with two instructors has the potential to drag on and be tiresome, but the presenters did a nice job transitioning through the days, which did not cause this to occur.”

Anonymous

“I am really glad I took the time out of my schedule to attend. It was worth it!”

Anonymous

“I believe the segment on conflict resolution needs to be presented to every employee at GU. It was amazing and I know of several instances where it would be useful right now.”

Anonymous

“This program gives the tools to evaluate and improve relationships and reminds us that relationships are work.”

-Anonymous

“[I gained] more insight into myself and how I process things as well as a better understanding of others. I have the ability to see others through a new lens.”

-Anonymous

“After attending similar sessions on many of these topics, I found this to be extremely useful and rewarding.”

Anonymous

“A completely fun and informative 3-day session!!”

-Anonymous